

RESOURCE GUIDE



Office of
Mental Health



Steuben County

This resource guide includes information about where you can find help in your local community. All the programs and services listed below allow you to self-refer and some may offer walk-in appointments.

Crisis Services & Support

Steuben County Crisis Hotline

24/7 mobile crisis team
607-664-2255 (option 1 for crisis) or call 607-937-7800 after hours
Mobile crisis team can rapidly respond to you at your home or elsewhere in the community if necessary.

The Trevor Project Hotline

24/7 Crisis hotline for LGBTQ young people
Call 1-866-488-7386 or text 678-678
Free, confidential and secure 24/7 service offering crisis counselors for individuals who are struggling with issues such as coming out, LGBTQ identity, depression, and suicide.

988 Suicide & Crisis Lifeline

Call 988/Text 988
Chat: [chat.988lifeline.org](https://www.988lifeline.org)

WNY Law Enforcement Helpline

Support to law enforcement members and their families.
716-858-2677
Call 24/7 for support and intake forms
www.wnylawenforcementhelpline.org

Veterans Crisis Hotline

Confidential support for veterans.
Call 988, and choose option "1" for veterans.
Text: 838255 or chat online
www.veteranscrisisline.net/get-help-now/chat/

Mental Health Treatment & Rehabilitation

Steuben County Community Mental Health Center - Bath Office

Outpatient MH and SUD clinic
115 Liberty St., Bath, NY 14810
607-664-2255 (option 1 for crisis)
Hours: Mon, Tues, Thurs, Fri 8:30am-5:00pm; Wed 8:30am-8:00pm
Open access available for SUD only: Mon 12:00pm, Tues & Thurs 8:30am

Steuben County Community Mental Health Center - Corning Clinic

Outpatient MH and SUD clinic
114 Chestnut St., Corning, NY 14830
607-937-6201
Hours: Mon, Wed-Fri 8:30am-5:00pm; Tues 8:30-8:00pm
Open access available for SUD only: Tues 8:30am-10:00am, Thurs 12:30pm-2:00pm

Steuben County Community Mental Health Center - Hornell Clinic

Outpatient MH and SUD clinic
7454 Seneca Rd. N, Hornell, NY 14843
607-324-2483
Hours: Monday-Friday 8:30am-5pm, Thursday 8:30-8pm
Open access available for SUD only: Thurs 8:30am-3pm

CASA Trinity

*Multiple locations CCBHC/Outpatient MH Clinics

*Water Street

244 W. Water St., Suite 200, Elmira, NY 14904
607-737-5215
Hours: Monday-Friday 8:30am-4:00pm

*Stowell Street

911 Stowell St., Elmira, NY 14901
607-737-5215
Hours: Monday & Wednesday 7am-7pm, Tuesday & Thursday 7am-5:30pm, Friday 7am-12pm

Peer Support Services

AspireHope NY

Peer Support services
25 West Steuben St., Bath, NY 14810
607-776-2164

Parent, Youth, or Adult peer services and support, including Home & Community Based Support (HCBS) and Child and Family Treatment and Support Services (CFTSS).

CASA Trinity Peer Crisis

line 24/7 crisis line
607-378-7479

Addiction or Substance Use Treatment and Support

New Dawn Inpatient– Saint Joseph’s Hospital

Inpatient SUD program
555 St. Joseph’s Boulevard, Elmira, NY 14901
607-737-7801
Hours: 24/7

Support includes withdrawal services, individual and group therapy, and medical and prescription drug intervention as needed. Do not take Molina Insurance.

Steuben County Alcoholism and Substance Abuse Services (SCASAS)

An ambulatory, medically supervised outpatient substance abuse program with offices in Bath, Corning, and Hornell. Programs are also NYS certified to complete Impaired Driver evaluations and treatment. Please refer to “Steuben County Mental Health Centers” listed on page 1 for addresses, phone numbers, and hours.

Alcoholics Anonymous (AA)- Elmira/Corning Inter-group

Phone: 607-249-4276
Call 24/7 for information on groups held in your area.

Narcotics Anonymous (NA)- Finger Lakes Region

Phone: 315-847-3842
Call 24/7 for information on groups held in your area.

OASAS 24-Hour Hopeline

New York State 24/7 helpline for addiction resources.
Phone: 1(877)846-7369

CASA Trinity– Hornell Location

Outpatient SUD, MAT, and Inpatient SUD treatment
86 River St., Hornell, NY 14843
607-282-5201
Hours: Outpatient clinic - Mon & Wed 7:00am – 7:00pm;
Tues & Thurs 7:00am – 5:30pm; Fri 7:00am – 12:00pm

Other Services

Steuben Department of Social Services

(DSS) 3 East Pulteney Square, Bath, NY, 14810
607-664-2000
Hours: Monday-Friday 8:30am-4:30pm

**Alternate Steuben County DSS locations:*

*Office of the Aging

1 Park Lane, Corning, NY, 14830
607-936-7425
Hours: By appointment only
Must be receiving disability or 60+ years old

*Office of the Aging

20 Broadway Mall, Hornell, NY 14843
607-281-3635
Hours: By appointment only
Must be receiving disability or 60+ years old

Steuben County Single Point of Access (SPOA)

Centralized referral system to assist individuals with social and mental health including case management, housing, and mental health treatment.
115 Liberty St., Bath, NY 14810
607-664-2548

NYS Domestic and Sexual Violence Hotline

Hotline 1-800-942-6906
Text 1-844-997-2121
Chat: opdv.ny.gov

USDA National Hunger Hotline

Food assistance for families.
1-866-348-6479/English Or 1-877-842-6273/Spanish
Hours: Monday-Friday 7am-10pm

Medicaid Transportation MAS

Provide transportation to Medicaid recipients for medical appointments/non emergency medical transportation.
1-866-753-4543 press 9
Hours: Monday-Sunday 7am-7pm

Health Homes of Upstate New York (HHUNY)

Care management services for Medicaid recipients.
1-855-613-7659
Visit www.hhuny.org/about/where-we-are/
Or email referrals@hhuny.org or askhhuny@hhuny.org

To find more mental health programs and services, visit our website at: www.omh.ny.gov



BeWell.ny.gov

